



**Ontario Shores**  
Centre for Mental Health Sciences

*Discovery. Recovery. Hope.*

## Strategic Plan at a Glance

Ontario Shores Centre for Mental Health Sciences (Ontario Shores) developed this second strategic plan to guide the organization during the next stage of evolution through 2012 - 2017. This plan builds upon the momentum of change and transformation that carried Ontario Shores through growth in the first five years. The plan is a roadmap for Ontario Shores' continuing development as a partner, regional provider, innovator and healthcare leader.

**Guiding Principle #1:**  
**Excellence in Comprehensive  
Mental Health and Addictions**

*A strong focus on recovery*

A system-wide need for comprehensive and integrated care is emerging. Ontario Shores will provide leadership and support across the entire mental health system so clients receive truly comprehensive mental health and addictions services that are organized around the individual.

**Guiding Principle #2:**  
**Quality, Safety and Value for Money**

*Strengthening the patient experience*

Dedicated to providing and delivering the best possible health outcomes, Ontario Shores strives to be the leader in mental health care delivery and organizational efficiency, setting best practices in the delivery of the highest quality, accessible and effective mental health care. An investment in Ontario Shores improves the individual's health outcomes and creates capacity across the entire system.

**Guiding Principle #3:**  
**Growth and Sustainability**

*Building on our successes*

A commitment to advancement, innovation and thoughtful engagement ensures Ontario Shores will sustain the pace of its evolution. Our people are supported to be innovative, compassionate and committed to learning.

**Strategic Direction #1:**  
**Strengthen Access and  
Capacity within Specialized  
Mental Health Care**

With the patient experience as our focus, Ontario Shores will ensure equitable and timely access to all our programs and services and further grow our sub-specialties in adolescents, geriatrics and forensics.

**Strategic Direction # 2:**  
**Build Capacity for Mental  
Health Well-Being in People  
and in Communities**

Ontario Shores is committed to addressing the mental health well-being and recovery of Ontarians and ensuring a coordinated and seamless approach to care.

**Strategic Direction # 3:**  
**Explore and Enable New  
Healthcare Delivery Models**

Ontario Shores will explore and enable new delivery models of care through the use of technological advances, tools for evidence-based practice and new philosophies of care.

**Strategic Direction # 4:**  
**Advance a Culture of  
Innovation and Discovery**

The Academic Plan 2012 - 2017 lays out four core directions to guide the continued evolution of Ontario Shores' academic mandate.

Thank you to the hundreds of people who helped shape our strategic plan. We look forward to collaborating with patients, families, stakeholders and communities to advance care, build connections and achieve excellence together in the years ahead.

We welcome feedback from our communities. For more information about Ontario Shores or our Strategic Plan, please contact Communications and Public Affairs at 905.430.4001 or [communications@ontarioshores.ca](mailto:communications@ontarioshores.ca).