



In Attendance:

Ted Moroz	Chair
Michael Boyce	Past-Chair
Andrew Arifuzzaman	Vice-Chair
Imtiaz Daniel	Member
Viraj Desai	Member
Dale Goldhawk	Member
Dr. Ilan Fischler	Ex-Officio Member, PIC
Judy Geary	Member
Kori Kingsbury	Member
Karim Mamdani	Ex-Officio Member, Secretary and CEO
Krista McBeth	Member
Paul Przybylo	Member
Dawne Barbieri	Ex-Officio Member, Interim CNE
Ann Weir	Member

Absent:

Tahira Hassan	Member
Dr. Daniela Hlousek	Ex-Officio Member, MSA President
Dr. Phil Klassen	VP Medical Services
Giovanni Vatiери	Member

Staff:

John Chen	COO
Dr. Karima Velji	VP Clinical Services
Shannon Stuart	CEO, Foundation

Recording Secretary:

Pam Porter	Corporate Executive Assistant
------------	-------------------------------

No.	Agenda Item	Action / Decision
1.	Welcome & Call to Order Meeting called to order by T. Moroz at 18:30 hours.	
2.	Declaration of Conflict of Interest: No conflicts to declare	
3.	Confirmation of Agenda	Moved by V. Desai Seconded A. Arifuzzaman Carried
4.	Consent Agenda Appendix A: a) Minutes of the September 18, 2019 Board Meeting b) Finance & Quality Report of the September 25, 2019 Meeting c) Governance & Compensation Report of the September 18, 2019 Meeting	

	<p>Motion: That the Consent Agenda be approved as presented in Appendix A.</p>	<p>Moved by K. Kingsbury Seconded by P. Przybylo Carried</p>
<p>5.</p>	<p>Chair’s Remarks Congratulations to S. Stuart and her team for a successful Signature event hosted by the Ontario Shores Foundation. The event was held on September 23rd and raised over \$100K.</p> <p>Reminder of the invitations from the Foundation to attend a Fundraising seminar taking place October 18th.</p> <p>Congratulations to K. Mamdani and team for obtaining endorsement by the Central East LHIN for the Psychiatric Emergency Services (PES) Part A.</p>	
<p>6. 6.1 6.2</p>	<p>Reports</p> <p><u>CEO Report Highlights</u> Reminder of the Scotiabank Marathon taking place October 20th. K. Mamdani encouraged board members to join an Ontario Shores team, or to provide support with a donation.</p> <p>The one time funding announcement was made by MPP Lorne Coe, for the Geriatric Transition Unit (GTU). The event was hosted at Ontario Shores and local MPPs were in attendance.</p> <p>A 2nd Mental Health Symposium was hosted at Ontario Shores where 25-30 organizations were represented by approximately 40 people. A survey has been circulated to determine the level of interest in working with Ontario Shores, Kinark and ASYR. Work has begun on a document to be taken to government.</p> <p><u>PIC Report Highlights</u> The first cannabis policy related to prescribing and administering was endorsed by MAC</p> <p>The Death review was presented by Dr. Shanmugalingam. This was also presented at the last Finance and Quality Committee meeting.</p> <p>A discussion took place in response to Board member inquiries around the need for LTC and supportive housing.</p>	<p>Moved by D. Goldhawk Seconded by I Daniel Carried</p> <p>Moved by D. Goldhawk Seconded by I. Daniel Carried</p>
<p>7. 7.1</p>	<p>Items for Discussion/Approval</p> <p><u>Patient Stories Agenda</u> There has been good opportunity to bring patient stories to the Finance and Quality Committee, and more recently to the full Board.</p> <p>Management is suggesting a change in the approach to hear all perspectives; where we met the patient and family expectations as</p>	

	<p>well as stories where we did not meet expectations.</p> <p>Seeking Board input to proposed evolution of patient and family stories that are presented at the Board of Director meetings.</p> <p>Following a lengthy discussion, three suggestions were proposed by the Board Members:</p> <ol style="list-style-type: none"> 1. Suggest going around the room with a first name introduction before the patient and/or family member begins speaking. 2. Remind the patient/family that the Board members are here to listen. Purpose is not for advocacy. 3. Debrief of patients/family members experience in speaking with Board Members. <p>Recommendation: The recommendation is for the Board of Directors to endorse continued evolution of the patient story to include stories where we could have done a better job to meet patient and family expectations of care.</p>	<p>The board unanimously endorsed the recommendation.</p>
<p>8.</p>	<p>Next Meeting and Adjournment Next meeting – November 13, 2019</p> <p>The Chair declared the meeting adjourned at 19:31 hours.</p>	

Minutes approved November 13, 2019