



**In Attendance:**

Barb Cooney	Chair
Michael Boyce	Vice-Chair
Michael Nettleton	Past-Chair
JoAnne Butler	Member
Dr. Elizabeth Coleman	Ex-Officio Member, MSA President
Dr. Ian Dawe	Ex-Officio Member, PIC
Viraj Desai	Member
Michael Dewson	Member
Scott Dudgeon	Member
Dale Goldhawk	Member
Judy Geary	Member
Tahira Hassan	Member
Karim Mamdani	Ex-Officio Member, Secretary and CEO
Dr. Barbara Mildon	Ex-Officio Member, CNE
Ted Moroz	Member

**Absent:**

Paul McDevitt	Member
Surinder Razdan	Member

**Staff:**

John Chen	VP Finance & Support Services
Sheila Neuburger	EVP Clinical Services

**Recording Secretary:**

Pam Porter	Corporate Executive Assistant
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No.	Agenda Item	Action / Decision
1.	<b>Welcome &amp; Call to Order</b>	
	<ul style="list-style-type: none"> <li>▪ Meeting called to order by B. Cooney at 18:30</li> </ul>	
1.1	HOPE Song	
	<ul style="list-style-type: none"> <li>▪ Congratulations to the Communications team for their work on the video.</li> </ul>	
2	<b>Declaration of Conflict of Interest:</b>	
	<ul style="list-style-type: none"> <li>▪ No conflicts to declare</li> </ul>	
3.	<b>Confirmation of Agenda</b>	Moved by M. Nettleton Seconded S. Dudgeon Carried
4.	<b>Board Discussion</b>	
	Bringing Care Home	
4.1	Briefing Note Discussion	
	<ul style="list-style-type: none"> <li>▪ There were a number of recommendations made to the MOHLTC. Minister today announced directions it would be taking informed by the Report.</li> <li>▪ Many elements of the recommendation are things we are already doing.</li> <li>▪ OTN and portal are examples of how we are working toward helping</li> </ul>	

4.2	<p>people live at home and receive support in their homes. Portal can act as a conduit for information between a client and Ontario Shores.</p> <p>Report From GAC</p> <ul style="list-style-type: none"> <li>▪ Donner takeaway – patient care is more complex, families want to help, and there are 3 different patient groups: 1) Patients being treated post-acute care, works best in the current model. 2) Elderly with chronic problems should have a lead care agent to coordinate other service providers. 3) Complex and continuing care, should be allowed to self-direct care.</li> <li>▪ Gail Donner was a very engaging speaker, takeaway - to bring the family, patient and caregiver together in planning the care.</li> </ul>	
5.	<p><b>Consent Agenda Appendix A:</b></p> <ol style="list-style-type: none"> <li>a) Board Meeting Minutes of Mar. 11-15</li> <li>b) Finance &amp; Quality Report(s) – Mar. 25-15 &amp; Apr. 23-15 meeting(s)</li> <li>c) Governance &amp; Compensation Report(s) – Mar. 18-15 &amp; Apr. 30-15 meeting(s)</li> </ol> <p><b>Motion:</b>  <b>That the Consent Agenda be approved as presented in Appendix A.</b></p>	<p>Moved by M. Nettleton          Seconded by T. Moroz          Carried</p>
6.	<p><b>Chair’s Remarks</b></p> <ul style="list-style-type: none"> <li>▪ MOH provided additional funding for the Smoking Cessation Program.</li> <li>▪ On June 16, K. Mamdani and I will be panel members on an OHA e-Health webcast.</li> <li>▪ I would like to recognize the Communications department for the #5 on 5 mindvine on our website in recognition of National Mental Health Week.</li> <li>▪ The annual review of documents to be signed by Board Members are posted on sharepoint. Please review for sign off June 10.</li> <li>▪ The Front lobby is being refreshed with a recovery model theme. There will be a television, and frames throughout the lobby identifying stories of recovery.</li> <li>▪ The 2016 Board retreat date, usually determined by the Governance and Compensation Committee, but needed to make a decision before their next meeting. April 15<sup>th</sup> and 16<sup>th</sup> was suggested but due to Board member conflicts the Board agreed on April 8<sup>th</sup> and 9<sup>th</sup> instead.</li> </ul>	<p>Let Pam know if you would like to register for the webcast</p> <p>Review annual documents by June 10<sup>th</sup>.</p>
7. 7.1	<p><b>Reports</b></p> <p>CEO Report Highlights</p> <ul style="list-style-type: none"> <li>▪ Start of by acknowledging people working extremely hard within the organization and the external recognition coming as awards.</li> <li>▪ Land and Building – we have had a teleconference with Infrastructure Ontario in April and another in May where we anticipate agreements will be finalized. This will leave the MOI Retained Land and Building agreements outstanding. We anticipate calling a meeting of the Land and Building Working Group to review our current status.</li> <li>▪ The Fiscal Advisory Committee met on May 1 to share the year end results including the financials, QIP, accountability agreement indicators and the new indicators for 2015/16. In addition, the agenda included an early planning discussion on the fiscal situation for 2016/17</li> </ul>	<p>Moved by J. Butler          Seconded by T. Hassan          Carried</p>

and the approach to engage staff in problem solving. Will be launching a consultation with our staff over the next few weeks providing transparency on the decisions being made, and to inform on ways to balance the budget.

- The OPP visited Ontario Shores to discuss their Mental Health Strategy and provided a presentation on Police Interactions with People with Mental Health Issues. Received from us a willingness to work with them, strategy to help in any way we can with their front line staff. We discussed our Mental Health First Aid program and gave them an update on our Police Simulation Training.
- Phil Klassen and Marsha Bryan recently visited Ethiopia. Received an email from UofT which stated not only did you manage to go there and teach, but we are seeing them make those changes.
- M. Nettleton attended the 49<sup>th</sup> Annual Volunteer Appreciation dinner and shared one of the stories of a volunteer who came to the family resource centre seeking help.

7.2 PIC Report Highlights

- Report is a collection of celebration of recovery.
- Article from source magazine re technology embedded in smart phones which identifies when someone is in a manic phase based on their speech. Dispels the myth that technology is not relevant to how we help individuals.
- MHFA training was discussed at a Bell Let's Talk event I attended this morning. An attendee there will be advocating to the Royal Bank that MHFA be mandatory training.
- Ontario Shores Clinical Informatics Staff to be featured in opening video at upcoming MEDITECH Nurse and Homecare Forum with MEDITECH's new theme: Reimagining Healthcare, Redefining Productivity.

**Motion:**

**MAC recommends the following appointments:**

**Associate Staff - Dr. Kevin Shiffman as associate staff (currently granted temporary privileges on March 1, 2015). Dr. Dawit Gebreamlak (Academic Practice Visitor) as Associate staff, pending receipt of academic license (through Uof T), Certificate of Professional Conduct, CMPA, occupational health clearance, CPR-HCP, vulnerable sector clearance, mask fit and completion of SMG and on-line mandatory education modules.**

Moved by J. Butler  
Seconded by T. Hassan  
Carried

Dates of the MHFA public training will be sent out for Board members interested in registering

Moved by M. Nettleton  
Seconded by M. Dewson  
Carried

8. Items for Discussion

8.1 Research Working Group Findings

- As an outcome of discussion during the Board's 2014 annual retreat, a Board research working group was formed. The group's task was to develop a research question that would advance the board's goal "to explore and understand people-powered health in the context of Recovery and its implementation" and support the board's work in advocating for an integrated mental health care system. The research question developed by the working group, and subsequently endorsed by the Board of Directors was: *What are the outcomes that service users want Ontario Shores' providers to strive for related to their*

	<p><i>transitions from our care?</i></p> <ul style="list-style-type: none"> <li>▪ Identified the patient satisfaction survey as the tool to ask that question. Responses were discussed by the working group.</li> </ul> <p><b>Motion:</b>  <b>The Research Working Group brought forward the following 3 recommendations for approval by the Board:</b></p> <ol style="list-style-type: none"> <li><b>1. Consider adding the study question to the patient satisfaction survey on an ongoing basis to gather and compare the results over time.</b></li> <li><b>2. Monitor the patient portal for any opportunities it may provide to gather longitudinal information to show impact/outcomes of our care over time.</b></li> <li><b>3. Review current metrics to assess their effectiveness in measuring people powered health outcomes and develop additional metrics as indicated.</b></li> </ol> <ul style="list-style-type: none"> <li>▪ The board thanked B. Mildon for taking the lead on this project.</li> </ul>	<p>Moved by M. Nettleton  Seconded by T. Hassan  Carried</p>
<p><b>9.</b>  <b>9.1</b></p>	<p><b>Business Arising</b>  Board Evaluation Results</p> <ul style="list-style-type: none"> <li>▪ Each committee has reviewed their results so will now review Board evaluation.</li> <li>▪ He Board evaluation helped to inform topics for Primers where individuals were unsure how to respond.</li> <li>▪ For areas where people are unsure, please ask questions it's important that we are comfortable with process in place.</li> <li>▪ Relationship with CEO and SMT – both CEO and PIC report directly to the Board. They prepare goals each year which are reviewed and approved by the executive committee, Also the Chair meets monthly with the CEO and PIC on a Semi-annual basis there is a meeting regarding progress on goals set, and another at a year-end evaluation which is taken to the Executive Committee.</li> <li>▪ There are indicators mandated by the government that must be monitored for reporting to the LHIN on a monthly basis and are part of the BSC which is reported on to FAQ on a quarterly basis.</li> <li>▪ At any time you can review committee agenda and minutes on SharePoint and is the responsibility of each member in order to be informed.</li> </ul>	
<p><b>10.</b></p>	<p><b>In-Camera</b>  <b>Motion to Adjourn to In-camera at 20:08 hours</b></p>	<p>Moved by J. Butler  Seconded by J. Geary  Carried</p>
<p><b>11.</b></p>	<p><b>Next Meeting and Adjournment</b></p> <ul style="list-style-type: none"> <li>▪ <b>Next meeting June 10-15 AGM 14:00 to 17:30. Board Meeting to follow.</b></li> </ul> <p><b>Motion:</b>  <b>To adjourn the meeting at 20:20 hours</b></p>	<p>Moved by M. Boyce  Seconded by D. Goldhawk  Carried</p>

*Approved June 10, 2015*