

Auditor General of Ontario Report: Specialty Psychiatric Hospital Services

4.2.1 Specialty Psychiatric Hospitals Beds Are Being Used By People Who Do Not Need Hospital Care

The number of patients who are designated as ALC (Alternate Level of Care) and do not require hospital care but aren't able to access appropriate community living has increased at three of the specialty psychiatric hospitals. Ontario Shores' data is as follows:

2011/12 **14.3%**
2015/16 **16.9%**

4.3 Long-Term Psychiatric Beds Closed Across Province

32 beds were closed at specialty psychiatric hospitals. For the reporting period, Ontario Shores had a...

**net increase
of 7 Beds.**

4.3.1 General Hospitals Impacted by Bed Closures

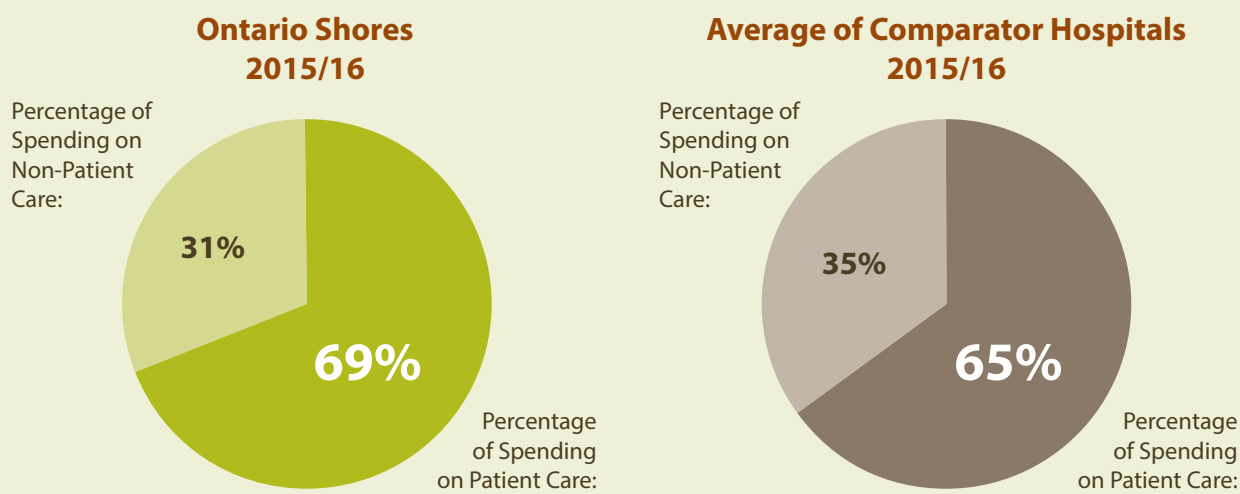
The number of long-term psychiatric beds across the LHINs varies from one bed per 2,300 people to one bed per 90,200. In the Central East LHIN there is:

**1 Bed per
6,941 People.**

Provincial average is 1 bed per 7,394.

4.5.1 Spending on Patient Care Declined Slightly

Comparison of spending between Ontario Shores and the other Comparator Hospitals



In 2011/12 Ontario Shores spent 65% on patient care and has increased over time, although the average for the Psychiatric Specialty Hospitals has decreased.

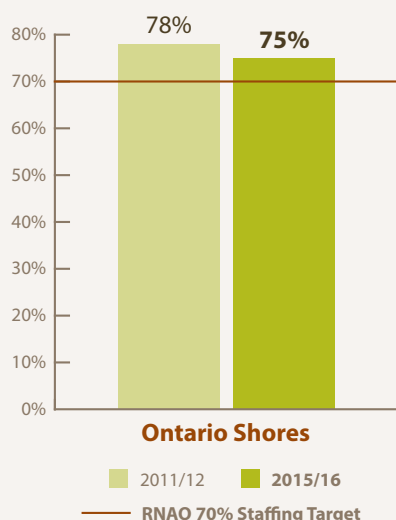
4.10.1 Staff Safety Concerns Not Resolved in a Timely Manner

In the Report, almost 60% of staff from the four hospitals indicated that Management is **not** taking effective action in response to reported safety incidents. As per Ontario Shores' Employee Opinion Survey, the response to the following question "Senior management is committed to improving workplace safety" is as follows:

2011 **64.2%**
2013 **64.6%**
2015 **70.4%**

4.11.2 Fewer Staff are Full-Time

The Registered Nurses Association of Ontario states that 70% of all nursing staff should be full-time. Ontario Shores full-time nursing staff data is as follows:



4.11 Staffing Not Based on Needed Level for Best Patient Care

Report states that the number of staff who directly work with patients remains mostly unchanged. At Ontario Shores:

5% increase in clinical staff who work directly with patients.

As per Ontario Shores' Employee Opinion Survey

71.1% of staff rated having enough time to carry out work.

Still have questions?

Please contact
communications@ontarioshores.ca
or call 905.430.4001
for more information.